

# Transportation

March 16, 2022



## Healthy Opportunities Pilot

### Goal: Improve Health & Lower Health Care Costs

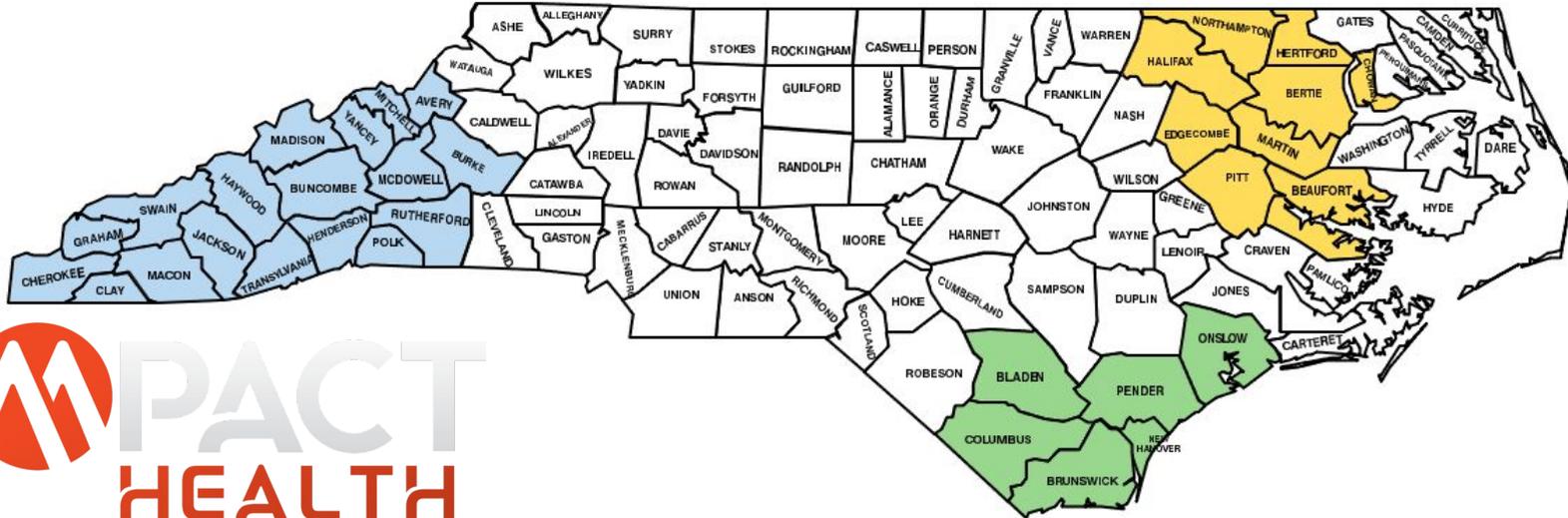
**Evaluate the effectiveness** of select, evidence-based, non-medical interventions and the role of the Network Lead in improving health outcomes and reducing health care costs for high-risk NC Medicaid Managed Care members.

**Leverage evaluation findings** to embed cost-effective interventions that improve health outcomes into the Medicaid program statewide, furthering NCDHHS' goals for a sustainable Medicaid program.

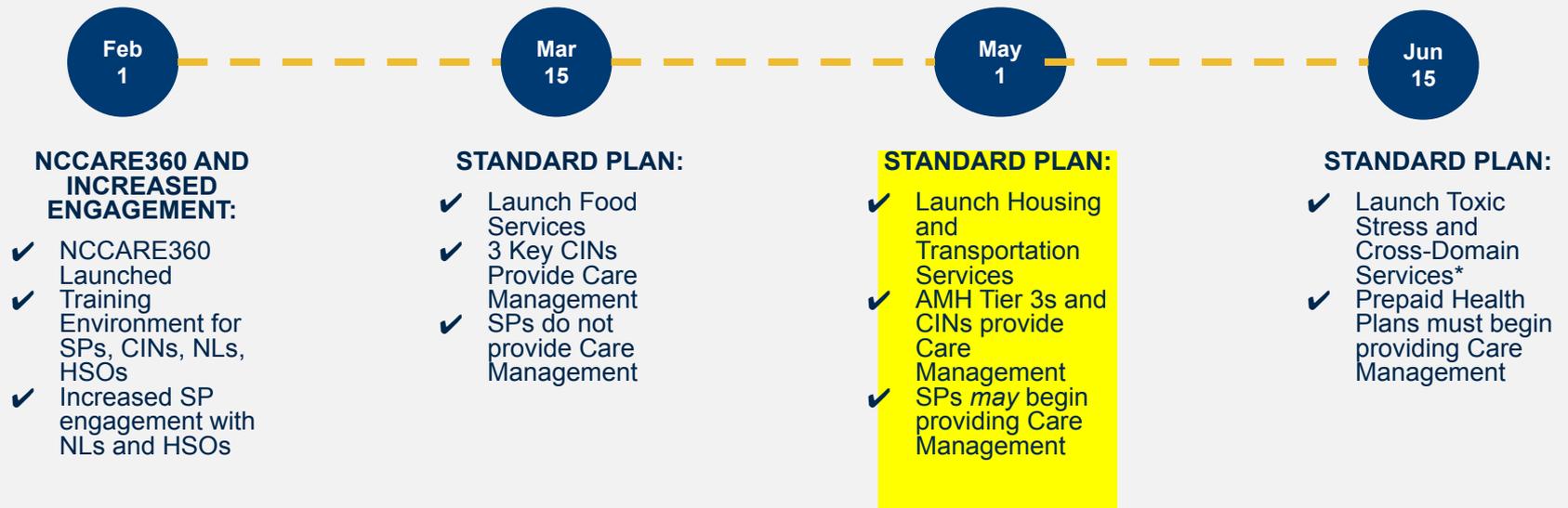
**Support the sustainability** of delivering non-medical services identified as effective through the evaluation, including by strengthening the capabilities of HSOs and partnerships with health care payers and providers.



# Pilot Regions



# Phased Launch Approach



Program technology (NCCARE360 functionality) is also being developed in stages: Base Pilot Functionality (BPF) and Advanced Pilot Functionality (APF). BPF will be available on February 1 and end-to-end technology testing will remain on schedule. APF will be available later in 2022.

\*Some Interpersonal Violence and Cross-Domain services may not be available by June 15. This may include: IPV Case Management, Violence Intervention Services, Dyadic Therapy, Linkages to Legal Support, and Holistic High Intensity Case Management.



## Reimbursement for Health-Related Public Transportation

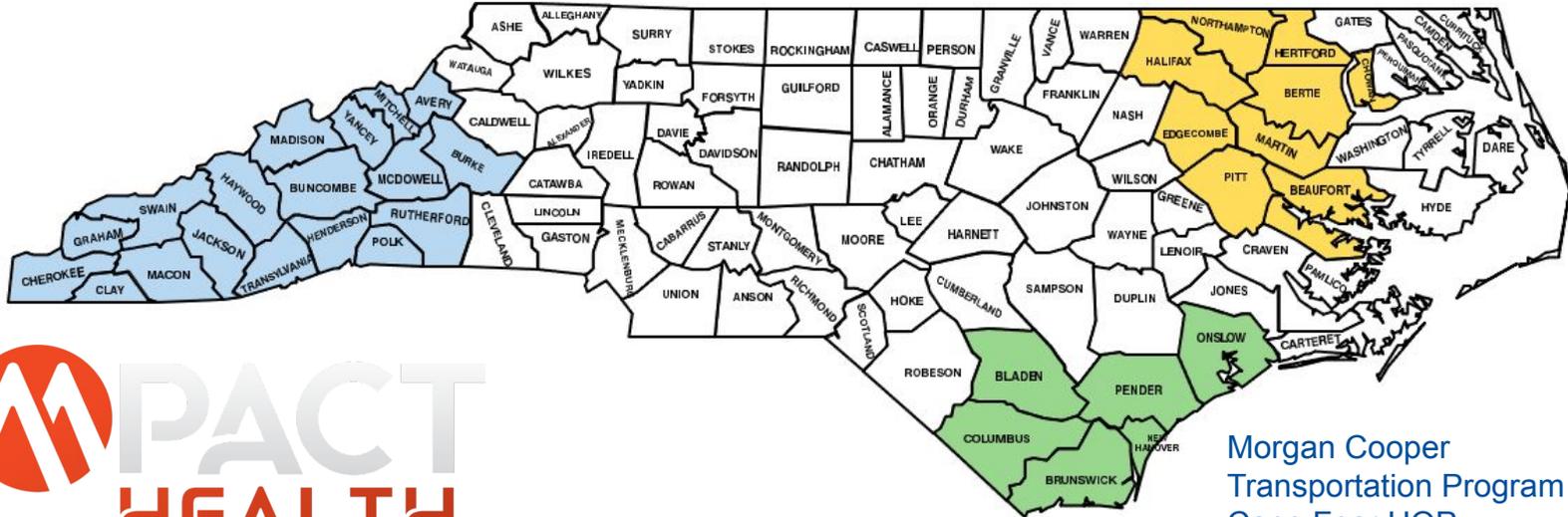
Category	Information
Service Name	Reimbursement for Health-Related Public Transportation
Service Description	<p>Provision of health-related transportation for qualifying Pilot enrollees through vouchers for public transportation.</p> <p>This service may be furnished to transport Pilot enrollees to non-medical services that promote community engagement, health and well-being. The service may include transportation to locations indicated in an enrollee's care plan that may include, for example:</p> <ul style="list-style-type: none"> <li>• Grocery stores/farmer's markets;</li> <li>• Job interview(s) and/or place of work;</li> <li>• Places for recreation related to health and wellness (e.g., public parks and/or gyms);</li> <li>• Group parenting classes/childcare locations;</li> <li>• Health and wellness-related educational events;</li> <li>• Places of worship, services and other meetings for community support;</li> <li>• Locations where other approved Pilot services are delivered.</li> </ul> <p>Pilot transportation services will not replace non-emergency medical transportation as required in Medicaid.</p>
Frequency <i>(if applicable)</i>	As needed
Duration <i>(if applicable)</i>	N/A
Setting	N/A
Minimum Eligibility Criteria	<ul style="list-style-type: none"> <li>• Family, neighbors and friends are unable to assist with transportation</li> <li>• Public transportation is available in the enrollee's community.</li> <li>• Service is only available for enrollees who do not have access to their own or a family vehicle.</li> <li>• Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee's person-centered care plan.</li> <li>• Enrollee is not currently receiving duplicative support through other Pilot services.</li> <li>• Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.</li> </ul>

Cost-based reimbursement up to a cap of \$102 per month



# Contact Network Leads

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